



## Seamless remote assistance with smart glasses, a dedicated smartphone and external video sources

### Product description

The XpertEye Advanced remote assistance solution supports a wide range of video sources, including smart glasses, endoscopes, microscopes and other cameras (eg. body, UV). These provide additional video feeds for the onsite user, while a dedicated AMA smartphone with a friendly UI allows for easy management of additional cameras and longer battery life.

### Core features

- **One-to-one and conference** video calls either in HD or in challenging low-bandwidth environments
  - Up to 4 video streams in conference calls
  - **Guest invitation** by email or sms
  - Conference waiting room
  - Standalone mode: record videos and photos in standalone mode
  - **Confidential mode:** added security option that prohibits users from storing any call data or media
  - **Presence list:** see who is online and search your contact list for instant collaboration
- **Shared workspace:** collaborative board, zoom, pointer in the video stream, picture-in-picture, import images and PDF's, screen sharing, annotations (text, draw, arrows, etc.), take pictures remotely from different cameras
- **Control the frontline worker's camera remotely:** zoom, take a picture, flashlight, etc.
- Control the different video sources remotely: zoom, take a picture, flashlight, white balance, color temperature, etc.
- **Instant messaging**
- **Geolocation** of the frontline worker
- **Barcode scanner**
- **Flexible integration options:**
  - A link within XpertEye to up to two 3rd party apps
- **Supported smart glasses:** RealWear Navigator 500, Moziware CIMO, Vuzix M400, Iristick.G2 and LLVision GLXSS SE
- Supported third party cameras: PTZ camera, borescope, endoscope, microscope, thermal camera, earscope, dermatoscope, etc.
- **Supported languages:** Arabic, Chinese, Czech, Dutch, English, French, German, Hindi, Italian, Japanese, Korean, Polish, Portuguese, Romanian, Russian, Slovenian, Spanish, Tamil, Thai, Turkish
- **Flexible deployment options:**
  - **Connectivity options:** 4G, 5G, WiFi and satellite connection
  - SaaS, on-premises, private cloud scalable hosting and closed network
  - **SSO compatibility** (SAML V2 Open ID Connect)
  - Fleet management (option)
- **Secure communication flows:**
  - Hosted on datacenters that are HIPAA and HDS compliant
  - AMA does not store any client data on our servers. All data (pictures, videos, documents, text, annotations) exchanged during a call are deleted once the XpertEye call is finished.
  - XpertEye uses TLS encryption technology for data protection
  - Dust Mobile SIM card to protect sensitive mobile communications against threats and cyber attacks

### Key benefits



#### Powerful multi-source video solution

Supports a wide range of video sources



#### Usage in low bandwidth areas

Satellite, WiFi or mobile networks below 1Mbit/sec



#### Highly secure






HIPAA -compliant, SSL connection, TLS encryption



#### Long runtime

Up to 7 hours of live transmission

## Smart glasses


|   |  |                           |
|---|--|---------------------------|
|  | <b>Moziware Cimo</b>                     | <a href="#">More info</a> |
|  | <b>Vuzix M400</b>                        | <a href="#">More info</a> |
|  | <b>Iristick.G2</b>                       | <a href="#">More info</a> |
|  | <b>LLVision GLXSS SE</b>                 | <a href="#">More info</a> |
|  | <b>Google Glass Enterprise Edition 2</b> | <a href="#">More info</a> |

## 3rd party cameras


### Microscope

|   |                              |                           |
|---|------------------------------|---------------------------|
|  | <b>Dino-Lite AM2111</b>      | <a href="#">More info</a> |
|  | <b>Dino-Lite AM3113T</b>     | <a href="#">More info</a> |
|  | <b>Dino-Lite AM4115T-FUW</b> | <a href="#">More info</a> |
|  | <b>Dino-Lite AM4815ZTL</b>   | <a href="#">More info</a> |
|  | <b>Dino-Lite AM7915MZT</b>   | <a href="#">More info</a> |
|  | <b>Dino-Lite MEDL4DW</b>     | <a href="#">More info</a> |

## Thermal camera

|   |                     |                           |
|---|---------------------|---------------------------|
|  | <b>Flir One Pro</b> | <a href="#">More info</a> |
|---|---------------------|---------------------------|


## Body camera


|   |                                    |                           |
|---|------------------------------------|---------------------------|
|  | <b>Ulefone night vision camera</b> | <a href="#">More info</a> |
|---|------------------------------------|---------------------------|

## PTZ camera

|   |                        |                           |
|---|------------------------|---------------------------|
|  | <b>Obsbot Tiny PTZ</b> | <a href="#">More info</a> |
|---|------------------------|---------------------------|

## Microsoft camera

|  |                                 |                           |
|--|---------------------------------|---------------------------|
|  | <b>Microsoft Lifecam Studio</b> | <a href="#">More info</a> |
|--|---------------------------------|---------------------------|

|   |  |                           |
|---|--|---------------------------|
|  | <b>Microsoft Lifecam HD-3000<br/>(T3H-00013)</b> | <a href="#">More info</a> |
|---|--|---------------------------|