

THALOS and AMA team up to support the digitization of the maritime world.

Satellite communication expert THALOS and remote assistance specialist AMA have just established a partnership, combining the XpertEye remote support solution and the OceanBox² connectivity solution.

Complementary technologies...

THALOS extends the connectivity solutions provided to mariners and ship owners by offering its customers the XpertEye software suite, interfaced with the OceanBox² solution.



The OceanBox² connectivity solution developed and operated by THALOS manages all the incoming and outgoing connectivity resources of ships. As the central point for all exchanges, it optimizes data flows and makes satellite links reliable.

The XpertEye remote assistance solution, developed by AMA, offers Assisted Reality functions and digital management of procedures through any connected device (smartphone, tablet, computer, smart glasses, etc.).

The combined use of OceanBox² and XpertEye strengthens the sailors' link with the land and allows instant communication with a remote expert, the collection and sharing of critical information. Furthermore, the reduced troubleshooting time helps to increase operational efficiency and provide a significant cut in intervention and support costs.

These complementary solutions comply with the same security and data protection requirements: they are encrypted and no information is retained (e.g. images, videos, documents shared within the scope of the solution).

...at the service of sailors and shipowners

In the era of the connected ship, digital transformation is moving forward. As a result of recent health constraints, maritime professionals have adapted their way of working to overcome travel barriers, recruitment challenges, and the unavailability of on-board intervention.

The Assisted Reality solutions proposed by AMA are a key tool for the different stakeholders: they facilitate remote assistance, training, maintenance and inspection.

The partnership of these two innovative companies will improve the safety of the sailors, their performance and problem solving in the medical, technical and even administrative field.



The XpertEye solution combined with the OceanBox² allows rapid action and intervention in complex environments and even extreme conditions.

"With XpertEye, our customers can benefit from the insight and advice of a remote expert, at any time. Our aim is to offer an innovative, easy-to-use, and reliable service that will also bring our technical teams closer to the people on board", says Pierre Monfort (THALOS General Manager).

"Thanks to the OceanBox² connectivity services, our users will benefit from operational reliability at sea and a permanent link to land. This will bring more efficiencies on board and a guarantee in terms of medical care," confirms Thomas Waendendries (VP Sales & Marketing AMA).

About AMA:

While most collaborative work tools quickly find their limits outside the office, AMA allows experts to work efficiently with professionals in the field, thanks to a secure software platform associated with video tools perfectly tailored to each business.

With nearly seven years of experience in remote assistance solutions, AMA helps industry and service players of all sizes, as well as medical institutions, accelerate their digital transformation. AMA's assisted reality platform, XpertEye, has been deployed in more than 100 countries and addresses a wide range of use cases such as remote diagnostics, inspection, workflow planning and management, remote training, or telemedicine. Its innovative remote interactive collaboration solutions enable companies and institutions to increase productivity, simplify knowledge transfer, reduce resolution times, and optimize uptime.

AMA is a fast-growing company with offices in Canada, China (including Hong Kong), France, Germany, Italy, Japan, Romania, the United Kingdom, Spain, and the United States. AMA has a global presence and works across all time zones to establish a relationship of trust with its clients wherever they are. AMA is listed on Euronext Growth Paris (GB00BNKGZC51 - ALAMA). More information on www.amaxpertheye.com

About THALOS:

Founded in 2001 in Ploemeur (France), THALOS creates innovative satellite communication services and analysis tools for the maritime world. These solutions enable sailors and shipping companies to communicate better, make the right decisions, and supervise and monitor operations on board ships. The company supports and equips more than 900 ships worldwide in various activities - fishing, merchant marine, offshore racing, workboats, scientific vessels... -. It covers all oceans and relies particularly on its 2 sister companies: ERISAT (founded in 2015 and based in Mauritius) and OCEAN-SAT (founded in 2017 in Kaohsiung - Taiwan). More information on www.thalos.fr