



## Job description

# Project Manager

**Location: Raleigh, NC**

As part of AMA XertEye Inc. team, we are seeking a Project Manager located at our Raleigh NC Office.

With over 5 years of proven experience in remote assistance solutions, AMA is helping medical and industrial organizations of all sizes to accelerate their smart workplace transformation. Our market-leading XpertEye™ Assisted Reality platform has been deployed in more than 80 countries, addressing a wide range of applications like remote diagnostics, inspection, scheduling and workflow management. These unequaled remote and interactive collaboration solutions empower our customers to improve productivity, speed up resolution time, and maximize uptime. Our worldwide presence – with offices in France, Germany, Romania, UK, USA, China and Hong-Kong - allows us to work in every time zone and reach our customers wherever they are.

We are looking for a candidate having the following experience and knowledge in enterprise deployments as a valuable contributor within our growing team.

The role requires about 70% travel (except in case of covid-19).

### **Responsibilities:**

- You will be the liaison between our customers and our team, to ensure flawless execution of projects
- Assist in the definition of project scope and objectives, involving all relevant stakeholders and ensuring technical feasibility
- Develop a detailed project plan to monitor and track progress
- Manage changes to the project scope, project schedule and project costs using appropriate verification techniques
- Measure project performance using appropriate tools and techniques
- Report and escalate to management as needed
- Manage the relationship with the client and all stakeholders
- Create and maintain comprehensive project documentation
- Use and continually develop leadership skills
- Customer training on remote or on site

### **Requirements:**

- 5-6 years in technical position
- Proven working experience in project management
- Excellent client-facing and internal communication skills
- Excellent written and verbal communication skills
- Comfortable working with and presenting to C-Level & IT Executives
- Solid organizational skills including attention to detail and multitasking skills
- Strong working knowledge of Microsoft Office
- Bachelor's Degree in appropriate field of study or equivalent work experience
- Desire to build sincere lasting customer relationships
- Speak Spanish fluently