



# Groupe ADF is accelerating its digital transformation and making its expertise available anywhere

## Challenge accepted

What seemed impossible not long ago is now possible... The ADF **XL ONE** network of experts and business specialists can now provide **real-time assistance** remotely to **local technicians connected to ADF**, wherever they are located.

## The chosen solution

The XpertEye solution by AMA enabled the implementation of a collaborative and interactive remote assistance system. Thanks to visual annotations on connected devices (smartphones, smart glasses), explanations in context and real-time video sharing, the expert or business specialist is virtually present on site.

With the remote diagnostics and visual guidance they receive in real time, ADF's connected technicians have key information at their fingertips while keeping their hands free to act. Integrated with existing ADF workflows, this secure solution provides field teams with better information that helps make their interventions more reliable.

ADF has thus built a **digital working environment solution** for its technicians that meets the requirements of customer proximity and combines local operational skills with remote expertise. **The teams are now connected to the entire knowledge base of Groupe ADF.**

## What are the benefits?

The XpertEye solution delivers better operational efficiency:

- Increase in skills
- Reactivity and optimization of intervention times
- Safety and reduced number of repeat interventions
- Optimized availability of experts and business specialists
- Reduced operating costs: an alternative to business travel
- Collective reduction of our environmental footprint

This **digital solution** enhances the range of **Smart Industrial Solutions** now offered by Groupe ADF to its customers to improve the overall performance (security, reliability and availability) of their production sites.



**Groupe ADF** provides high-value-added engineering, expertise and consulting services for production and maintenance, to improve the performance of its customers.