



# <XPETEYE>

**HOW IS XPETEYE USED IN THE  
TRANSPORTATION INDUSTRY?**

[www.amaxperteeye.com](http://www.amaxperteeye.com)







## DEPLOYING SMART GLASSES FOR A SMART CHANGE

*"In 2017, Smart glasses May Begin to Save the Field Service Industry \$1 Billion per year"*

- Angela McIntyre, research director at Gartner

### Case Study:



#### Keolis Commuter Services Boston, MA

- Manages Boston's Commuter Rail (since 2014) carrying over 127,000 passengers daily
- Subsidiary of global transportation management company, Keolis, which operates in 16 countries with over 60,000 Employees
- Yann Veslin - Manager of Mechanical Engineering, Planning and Performance Improvement

Use Cases: Maintenance, Training & Knowledge Transfer

### The Challenge:

- > Improve customer safety, service and to keep trains running on time.
- > Speed up decision making process when a train breaks down, during an emergency or inclement weather when experts need to be available in multiple locations.
- > Finding new ways of boosting productivity, increasing efficiency, reducing costs, measuring performance, increasing customer satisfaction.
- > Improve communication between train maintenance technicians and the experts they need to interact with when a situation arises.

### The Solution:

Xpert Eye™ Mobility M1 for ODG R7 and Vuzix m100.

Xpert Eye™ is a "See What I See" solution for smart glasses, allowing a remote observer to teach, learn and collaborate with glasses wearers out in the field.

## RESULTS

- Train "Out of Service" time reduced by up to 24 hours
- Travel Costs Reduced
- New Hires out in the field sooner
- Knowledge database available at a moments' notice.

After doing research in vision sharing market, Veslin chose Xpert Eye™. "Even if parts of Boston's rail system are very old, we can leverage new technology to support it effectively." says Veslin "AMA XpertEye provided great guidance and support to help us success, and this project has increased the positive image of Keolis with the public and in the local media."

Please contact us for further information!

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